

Decision

No. 12 / 2011

Pursuant to Consumer Protection Law issued under Royal Decree No. 81/2002, Royal Decree No. 26.2011 establishing the Public Authority for Consumer Protection (PACP), Royal decree No. 53/2011 describing PACP purview, the Implementing Instrument for Consumer Protection Law issued under Ministerial Decision No. 47/2007, and subject to dictates of public interest,

It is decided

Article 1: Subject to procedures described hereunder, suppliers shall not increase prices of goods and services prior to Public Authority for Consumer Protection approval:

Article 2: Application for commodity or service price increase, with the following documents attached, shall be submitted to PACP Directorate General for Market Information and Studies:

1. Type of commodity or service, its price in Omani market at application submission.
2. Commodity or service price in neighbouring countries to be specified by PACP.
3. Rate of commodity or service price increase.
4. Reasons for increasing commodity or service price.
5. Related foreign currency rate of exchange at import of the said commodity or service.

Article 3 The aforementioned Directorate shall study, decide upon the application for price increase, and notify applicant about their decision not later than 60 (sixty) days of application date. Rejected, the decision shall be justified, and no answer within the said period shall mean application rejection. In both cases, the applicant may appeal to PACP Chairman within 60 (sixty) days of notification, of being certainly aware of the decision, or of lapse of the said period. Decision on the appeal shall be issued within 30 (thirty) days of application and lapse of such period without answer shall be deemed as appeal rejection.

Article 4: Article 21 of the consumer Protection Law shall be applied for violation of this decision.

Article 5: This decision shall be published in the Official Gazette and shall come into force on the day following publication

Issued: Ramadan 14th,

August 14, 2011.

Dr. Saeed bin Khamis bin Jumaa Al Kaabi

Chairman,

Public Authority for Consumer Protection